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10 **UNITED STATES BANKRUPTCY COURT**
11 **CENTRAL DISTRICT OF CALIFORNIA**
SAN FERNANDO VALLEY DIVISION

12 In re
13 SYNAPSE FINANCIAL TECHNOLOGIES,
14 INC.,
15
16 Debtor.

Case No. 1:24-bk-10646-MB

Chapter 11

**CHAPTER 11 TRUSTEE'S FOURTEENTH
STATUS REPORT**

DATE: January 8, 2025

TIME: 10:00 a.m. PT

PLACE: 303

21041 Burbank Boulevard
Woodland Hills, CA 91367 and
Via ZoomGov

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1 TO THE HONORABLE MARTIN BARASH, UNITED STATES BANKRUPTCY JUDGE,
2 THE OFFICE OF THE UNITED STATES TRUSTEE AND INTERESTED PARTIES:

3 I, Jelena McWilliams (the “Trustee”), the duly appointed, qualified and acting chapter 11
4 trustee for the estate of Debtor Synapse Financial Technologies, Inc. (“Synapse” or the “Debtor”),
5 hereby submit my fourteenth “Chapter 11 Trustee’s Status Report” (the “Report”) and represent as
6 follows:

7 **I.**

8 **TIMELINE OF EVENTS**

9 **A. Filing of the Chapter 11 Case and Appointment of Chapter 11 Trustee**

10 On April 22, 2024, the Debtor filed a voluntary chapter 11 petition, schedules and statement
11 of financial affairs.

12 On May 24, 2024, following a hearing, the Court entered an order appointing a chapter 11
13 trustee (the “Appointment Order”), and Jelena McWilliams was appointed by the U.S. Trustee as the
14 Chapter 11 Trustee in this Chapter 11 Case (the “Case”). [Dkt. No. 196].

15 On June 6, 2024, the Trustee filed the “Chapter 11 Trustee’s Initial Status Report” (the “Initial
16 Report”), and, on June 7, 2024, the Trustee presented the Initial Report at a Status Conference before
17 the Court. On June 13, 2024, the Trustee filed the “Chapter 11 Trustee’s Second Status Report” (the
18 “Second Report”), and, on June 14, 2024, the Trustee presented the Second Report at a Status
19 Conference before the Court. On June 20, 2024, the Trustee filed the “Chapter 11 Trustee’s Third
20 Status Report” (the “Third Report”), and, on June 21, 2024, the Trustee presented the Third Report at
21 a Status Conference before the Court. On July 2, 2024, the Trustee filed the “Chapter 11 Trustee’s
22 Fourth Status Report” (the “Fourth Report”), and, on July 3, 2024, the Trustee presented the Fourth
23 Report at a Status Conference before the Court. On July 16, 2024, the Trustee filed the “Chapter 11
24 Trustee’s Fifth Status Report” (the “Fifth Report”), and, on July 17, 2024, the Trustee presented the
25 Fifth Report at a Status Conference before the Court. On July 31, 2024, the Trustee filed the “Chapter
26 11 Trustee’s Sixth Status Report” (the “Sixth Report”), and, on August 1, 2024, the Trustee presented
27 the Sixth Report at a Status Conference before the Court. On August 13, 2024, the Trustee filed the
28 “Chapter 11 Trustee’s Seventh Status Report” (the “Seventh Report”), and, on August 14, 2024, the

1 Trustee presented the Seventh Report at a Status Conference before the Court. On August 29, 2024,
2 the Trustee filed the “Chapter 11 Trustee’s Eighth Status Report” (the “Eighth Report”), and, on
3 August 30, 2024, the Trustee presented the Eighth Report at a Status Conference before the Court. On
4 September 12, 2024, the Trustee filed the “Chapter 11 Trustee’s Ninth Status Report” (the “Ninth
5 Report”), and, on September 13, 2024, the Trustee presented the Ninth Report at a Status Conference
6 before the Court. On September 26, 2024, the Trustee filed the “Chapter 11 Trustee’s Tenth Status
7 Report” (the “Tenth Report”), and, on September 27, 2024, the Trustee presented the Tenth Report at
8 a Status Conference before the Court. On October 22, 2024 the Trustee filed the “Chapter 11 Trustee’s
9 Eleventh Status Report” (the “Eleventh Report”), and, on October 23, 2024, the Trustee presented the
10 Eleventh Report at a Status Conference before the Court. On November 12, 2024 the Trustee filed the
11 “Chapter 11 Trustee’s Twelfth Status Report” (the “Twelfth Report”), and, on November 13, 2024,
12 the Trustee presented the Twelfth Report at a Status Conference before the Court. On December 2,
13 2024 the Trustee filed the “Chapter 11 Trustee’s Thirteenth Status Report” (the “Thirteenth Report”),
14 and, on December 3, 2024, the Trustee presented the Thirteenth Report at a Status Conference before
15 the Court. Additional information about the timeline of events in this Case and the Debtor’s historical
16 business operations can be found in these previous reports.

17 **B. Update on Ledger Reconciliation and Release of End User Funds**

18 The schedules below summarize the partial distributions made by Partner Banks to Synapse-
19 related end users since May 24, 2024. Since the Thirteenth Report, dated December 2, 2024, AMG,
20 Lineage and Evolve have made new distributions and have distributed the great majority of the funds
21 they hold for end users.

22 Additionally, AMG has voluntarily provided its own report, which is attached to this Report
23 as **Exhibit A**. The inclusion of voluntary reports as appendices is not an endorsement by the Trustee
24 of positions taken by any particular Partner Bank and is solely for informational purposes.

25 **1. Reconciliation to Date**

26 To date, the reconciliation work of the Partner Banks has enabled the return of over \$192
27 million in end user funds, which is 87% of the total \$219 million funds reported to be held for end
28 users as of May 2024. However, the Trustee remains aware that many end users still have not received

1 the amount of deposits due to them based on the Synapse ledger. As discussed in previous Reports, it
2 appears that the apparent shortfall in end user funds existed prior to Synapse’s bankruptcy and, due to
3 the extent of reconciliation issues and the lack of estate resources, the exact amounts and sources of
4 the shortfall have not been clearly established. The Trustee believes that the Partner Bank’s further
5 data sharing and collaboration on a global reconciliation may establish additional facts about the
6 shortfall which will be helpful to parties who pursue longer-term recovery efforts.

7 The Thirteenth Report outlined three areas the Trustee and her advisors have been focused on
8 to facilitate further reconciliation. *First*, Partner Banks and Fintech Platforms have requested
9 additional aggregate data views and records from the Synapse estate to facilitate further reconciliation
10 and funds tracing. The Trustee team has made, or is working to make, these available, especially a
11 large data set of trial balance records for Partner Banks. The Trustee believes these records will support
12 the Partner Bank’s global reconciliation effort. *Second*, the Trustee team has explored options to cost-
13 effectively and securely outsource certain reconciliation work to appropriate third parties. The Trustee
14 is now working with a third-party ledgering software company, which has volunteered its services.
15 This third-party ledgering software company is currently evaluating Synapse data and systems to
16 determine the feasibility and a strategy for third-party reconciliation work. *Third*, the Trustee
17 continues to evaluate paths for the disposition of estate assets that best preserve and make available
18 Synapse data and records to parties in interest for long-term reconciliation and recovery efforts.

19 **2. DDA Reconciliation and Distributions**

20 Since the Thirteenth Report, Evolve has distributed additional DDA funds and has identified
21 additional DDA funds for further distribution, as detailed below.

22 **DDA Funds Summary¹**

	American Bank	AMG National Trust	Evolve Bank and Trust	Lineage Bank
Funds Reported to be Held on May 24, 2024	N/A	N/A	\$6,260,000	\$276,849
Funds Distributed as of June 21, 2024	N/A	N/A	\$5,369,000	\$198,601

28 ¹ Partner Banks have reported to the Trustee certain numbers in approximations.

<u>DDA Funds Summary</u>¹				
	American Bank	AMG National Trust	Evolve Bank and Trust	Lineage Bank
Funds Distributed as of September 26, 2024	N/A	N/A	\$5,492,857	\$221,756
Funds Distributed as of December 2, 2024	N/A	N/A	\$5,662,432	\$221,756
Funds Distributed as of January 7, 2025	N/A	N/A	\$7,448,028	\$221,756
Funds Remaining as of January 7, 2025	N/A	N/A	\$2,542,728	\$55,093

Since the Thirteenth Report, Partner Banks have reported the below status and issues related to distributions of DDA funds.

- Evolve reports that it has distributed \$7,448,028 in DDA funds for 42,092 end users across 9 platforms. Evolve has continued to investigate the extent to which there are additional platforms and end users who are entitled to DDA funds, including through productive communications with impacted fintech platforms. As a result of these efforts, Evolve has determined that it holds at least \$2,542,728.63 for 6 platforms and 18,200 end users that remain to be distributed from the DDA environment. Evolve’s investigative efforts continue, and to the extent there are additional platforms and end users who are entitled to receive DDA funds, Evolve will make appropriate distributions.
- Lineage has DDA distributions to date of \$221,277 to end users, representing 80% of the DDA funds held at Lineage as of May 24, 2024. The remaining 20% (approximately \$55,000) are not end user funds but rather funds held for the platforms themselves.
- Neither American Bank nor AMG holds any DDA funds for Synapse end users.

The Trustee is not aware of any reported shortfall between cash held in DDAs at the Partner Banks and the amounts owed to DDA end users as shown on the Synapse trial balances. The Trustee

1 believes that Partner Banks should be able to successfully repay the remaining DDA funds in the near
2 future.

3 **3. FBO Account Reconciliation and Distributions**

4 Since the Thirteenth Report, an additional \$17,963 in FBO funds has been distributed by AMG
5 and an additional \$717,866 in FBO funds has been distributed by Lineage. Evolve reports that, on
6 December 19, 2024, it sent checks to end users who had not already received a PayPal payment or
7 elected a payment mechanism through the Bank’s reconciliation website to distribute additional FBO
8 funds. As of the time of this Report, Evolve has not reported the total amount of FBO funds they have
9 distributed. Overall, of the \$219,077,467 aggregate FBO funds held by AMG, American Bank, Evolve
10 and Lineage on the date of the Trustee’s appointment, the vast majority of these funds has been
11 distributed. The Trustee expresses no opinion as to whether the liability of any Partner Bank to end
12 users is limited to amounts currently held in FBO or DDA accounts.

13 **FBO Funds Summary²**

	American Bank	AMG National Trust	Evolve Bank and Trust	Lineage Bank
Funds Held on May 24, 2024	\$43,339	\$110,290,040	\$46,926,558	\$61,817,530
Funds Distributed as of May 24, 2024	\$0	\$55,000,000	\$0	\$0
Funds Distributed as of July 2, 2024	\$0	\$100,769,819	\$0	\$0
Funds Distributed as of July 16, 2024	\$0	\$104,025,366	\$0	\$0
Funds Distributed as of July 31, 2024	\$0	\$105,026,528	\$0	\$0
Funds Distributed as of August 14, 2024	\$0	\$106,070,956	\$0	\$0
Funds Distributed as of August 29, 2024	\$0	\$109,270,681	\$0	\$49,200,617

28 ² Partner Banks have reported to the Trustee certain numbers in approximations.

<u>FBO Funds Summary</u>²				
	American Bank	AMG National Trust	Evolve Bank and Trust	Lineage Bank
Funds Distributed as of September 12, 2024	\$0	\$109,448,277	\$0	\$55,787,437
Funds Distributed as of September 26, 2024	\$0	\$109,546,087	\$0	\$55,797,262
Funds Distributed as of October 22, 2024	\$0	\$109,758,479	\$0	\$55,841,856
Funds Distributed as of November 12, 2024	\$0	\$109,869,963	\$21,000,000	\$56,252,015
Funds Distributed as of December 2, 2024	\$0	\$109,927,700	\$24,600,000	\$56,861,538
Funds Distributed as of January 7, 2025	\$0	\$109,945,663	Unreported	\$57,579,404
Remaining Funds on January 7, 2025	\$43,339	\$344,000	Unreported	\$4,238,126

Partner Banks have reported the status and issues related to distributions of FBO funds as detailed below.

- As of January 7, 2025, American Bank holds approximately \$42,339.67 of potential commercial end user funds. American Bank has informed the Trustee that it is investigating the status of these funds and hopes to work with Partner Banks to verify the funds in the near future.
- As of January 7, 2025, AMG has paid out \$109,945,663 (99.7% of total FBO funds held by AMG) for the benefit of approximately 91,800 end users, either paid directly to end users or to custodial banks for user check payments or operating Fintech Partners' credit to end users. Of the total payments, AMG has paid out 100% of balances (~\$89.1 million) for 12 Fintech Partners and their over 85,000 users and has made partial payments (~\$20.8 million) for an additional 10 Fintech Partners and their

1 over 6,000 users. As of January 7, 2025, AMG had paid the following approximate
2 amounts for Yotta and Juno end users:

- 3 ○ Juno - \$2,370,000 paid with \$127,000 remaining to pay. The largest Juno end
4 user balance remaining at AMG is \$18,011.85.
- 5 ○ Yotta - \$1,339,000 paid with \$124,000 remaining to pay. The largest Yotta end
6 user balance remaining at AMG is \$16,420.91. AMG has made several attempts
7 to contact all Yotta end users who were on the Synapse trial balance assigned
8 to AMG.

- 9 • AMG has \$344,000 in FBO funds left to distribute on behalf of 10 Fintech Partners and
10 their over 8,000 end users (includes Fintech Partners where only partial payments were
11 made and where issues with distributions exist). AMG is also working on reprocessing
12 return payments of approximately \$30,000. AMG will continue to work with fintech
13 platforms to process distributions and is awaiting payment instructions for all
14 remaining balances. AMG and several fintech platforms are having difficulty obtaining
15 current payment information from end users, which AMG expects will continue to slow
16 future payment activity. Additionally, AMG holds funds of \$1.00 or less without
17 current payment information for approximately 5,000 (58%) remaining end users. End
18 users are encouraged to make sure their fintech platform provider has current payment
19 information regardless of the size of the balance. End users who have received emails
20 or phone calls from AMG are encouraged to contact AMG promptly. AMG's main
21 phone number is 303-694-2190. AMG also holds \$150,845.19 in unallocated interest
22 associated with Synapse Brokerage sweep network deposits, which was transferred into
23 AMG FBO Accounts on June 7, 2024.

- 24 • As of December 2, 2024, Evolve reported that end users had selected payment methods
25 for over \$24,600,000 in FBO funds, which Evolve was in the process of distributing to
26 end users from Juno, YieldStreet, Yotta, Clerkie and other platforms. On December 19,
27 2024, Evolve sent checks to end users who had not already received a PayPal payment
28 or elected a payment mechanism through the Bank's reconciliation website. Evolve

1 reports that it is processing appeals that have been lodged through its reconciliation
2 portal, and is collaborating with other Partner Banks to ensure accurate distribution of
3 remaining FBO funds.

- 4 • As of January 7, 2025, Lineage has paid out \$57,579,404 for the benefit of 11,494 end
5 users. For the remaining funds, Lineage reports that it is working diligently to complete
6 reconciliation and obtain payment instructions to make distributions.
- 7 • There is no update to the aggregate \$65 million to \$95 million estimated shortfall since
8 the Thirteenth Report.

9 **C. Meetings with Parties in Interest**

10 Since December 3, 2024, the Trustee and her advisors have had follow-up meetings and
11 communications with known parties in interest as well as initial meetings and communications with
12 additional constituents. These meetings and communications have included: communications with the
13 Partner Banks to discuss progress, issues and requests that have arisen in the reconciliation process;
14 communications with former Synapse officers regarding technical and operational matters of the
15 Synapse business to facilitate reconciliation and prepare estate assets for a potential sale;
16 communications with certain affected end users to discuss inquiries and updates about reconciliation
17 progress; communications with certain key vendors to ensure records preservation and to plan efficient
18 data transition; and communications with potential purchasers of Synapse assets.

19 **D. Asset Sale**

20 The Trustee filed a Sale Motion and Bidding Procedures Motion on October 7, 2024 to
21 formalize a sale process to receive the highest and best bid for some or all assets of the Debtor's estate.
22 [Dkt. Nos. 396 and 395]. On October 17, 2024, the Court entered an Order approving the Bidding
23 Procedures. [Dkt. No. 410]. On November 26, 2024, the Trustee filed a Notice of Adjournment of the
24 Sale Hearing (originally scheduled for December 2, 2024). [Dkt. No. 462].

25 The Trustee continues to have open lines of communication with interested parties and may
26 seek to amend the Bidding Procedures to reschedule an auction or proceed with a private sale if she
27 determines this to be in the best interest of the estate, As of the time of this Report, B. Riley is
28 reviewing two recent bids for Synapse assets.

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E. Conversion

The Trustee believes this Case should remain in chapter 11 for the time being and, as of the time of this Report, is not seeking conversion to chapter 7.

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DATED: January 7, 2025

JELENA MCWILLIAMS
CHAPTER 11 TRUSTEE

By: /s/ Jelena McWilliams

Jelena McWilliams
Chapter 11 Trustee

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Exhibit A

**AMG National Trust Bank (“AMG”) Trustee Status Update
January 7, 2025**

Summary

As requested by the bankruptcy court for Synapse Financial Technologies’ (“Synapse”), AMG continues to give top priority to paying out appropriate balances to impacted financial technology (“FinTech”) customers/end users. Since May 24, 2024, **AMG has paid out over 99.7% of the funds** Synapse Brokerage’s final trial balance directed AMG to distribute.

We believe the primary issue is the apparent insufficiency of the total funds held by Evolve Bank and Trust (“Evolve”) compared to the funds that Synapse reflected on its final trial balances. AMG has encouraged all involved banks to create a combined report of cash flow summaries, starting at the time when Evolve’s cash balances last agreed to Synapse’s balances and prior to the involvement of Lineage Bank, American Bank or AMG.

Responses to Customers of Juno and Yotta

We understand that many unpaid customers of Juno and Yotta hope to be able to trace the flow of their funds through the banks, but AMG cannot do this because neither the FinTechs nor their customers had accounts at AMG. AMG held the deposit accounts only for its customer, Synapse Brokerage (a registered broker and Synapse affiliate). AMG has responded directly to hundreds of customers of Juno and Yotta who have asked about their funds, and we thought it might be useful to summarize our responses here.

- AMG does not hold any accounts in the name of Juno, Yotta, or any of their customers. The funds held at AMG were held in an account for Synapse Brokerage fbo its Customers. Synapse allocated those funds to specific end users; AMG did not.
- Synapse Brokerage was the custodian and recordkeeper with respect to the locations of its deposits and balancing them to the end user balances. Because the individual end users were not AMG clients, AMG did not track individual end user balances or account changes.
- When Synapse transferred “bulk” funds between banks, it did not provide AMG the detail of which FinTech platform or which end users beneficially owned those funds. Accordingly, AMG cannot determine how much, if any, of the transferred funds to or from AMG belonged to any specific FinTech or end user. With respect to the bulk funds AMG held when Synapse closed, AMG has paid out 99.7% to the FinTechs or end users in accordance with Synapse’s directions.
- AMG’s bank routing number was not used to process Juno or Yotta individual end user transactions, including direct deposits, card transactions, ACH transfers, wire transfers, or any other kind of transaction.
- AMG has no knowledge about Evolve’s processing of Juno and Yotta outgoing transactions.
- AMG’s payments to FinTechs and end users were made in accordance with the Synapse Brokerage-provided final trial balance.
- It is AMG’s understanding that end users are concerned that Evolve’s records do not agree with the Synapse Brokerage records or FinTech transaction histories. AMG does not know why they do not agree.
- For each unpaid Juno and Yotta customer who contacted AMG, AMG confirmed that it does not hold accounts in that person’s name, that their balance is not listed on the final trial balance allocated to AMG for payment (as provided by Synapse), and that their balance is listed on the Synapse-provided final trial balance as being held by Evolve Bank.

AMG is cooperating with the other banks to exchange relevant information.

PROOF OF SERVICE OF DOCUMENT

I am over the age of 18 and not a party to this bankruptcy case or adversary proceeding. My business address is:

Cravath, Swaine & Moore LLP, Two Manhattan West, 375 Ninth Avenue, New York, NY 10001

A true and correct copy of the foregoing document entitled (*specify*): _____
CHAPTER 11 TRUSTEE'S FOURTEENTH STATUS REPORT

will be served or was served **(a)** on the judge in chambers in the form and manner required by LBR 5005-2(d); and **(b)** in the manner stated below:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF): Pursuant to controlling General Orders and LBR, the foregoing document will be served by the court via NEF and hyperlink to the document. On (*date*) 1/7/2025, I checked the CM/ECF docket for this bankruptcy case or adversary proceeding and determined that the following persons are on the Electronic Mail Notice List to receive NEF transmission at the email addresses stated below:

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This form is mandatory. It has been approved for use by the United States Bankruptcy Court for the Central District of California.

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Service information continued on attached page

2. SERVED BY UNITED STATES MAIL:

On *(date)* 1/7/2025, I served the following persons and/or entities at the last known addresses in this bankruptcy case or adversary proceeding by placing a true and correct copy thereof in a sealed envelope in the United States mail, first class, postage prepaid, and addressed as follows. Listing the judge here constitutes a declaration that mailing to the judge will be completed no later than 24 hours after the document is filed.

None.

Service information continued on attached page

3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL *(state method for each person or entity served)*:

Pursuant to F.R.Civ.P. 5 and/or controlling LBR, on *(date)* 1/7/2025, I served the following persons and/or entities by personal delivery, overnight mail service, or (for those who consented in writing to such service method), by facsimile transmission and/or email as follows. Listing the judge here constitutes a declaration that personal delivery on, or overnight mail to, the judge will be completed no later than 24 hours after the document is filed.

None.

Service information continued on attached page

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.

1/7/2025
Date

Robert N. Greenfield
Printed Name

/s/ Robert N. Greenfield
Signature